

FEI DUNIYA



IT'S YOUR WORLD

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A **WINNER** TAKES
RESPONSIBILITY
FOR HIS **ACTIONS.**

A **LOSER** BLAMES
OTHERS FOR HIS **FAILURES.**





MUDA

*A fantastic sentence written on every Japanese bus stop.
Only buses will stop here, not your time;
So keep walking towards your goal.*

The Taj hotel group had invited Mr. Masai Imai from Japan to hold a workshop for its staff.

The staff were very sceptical - the hotel is doing excellent business, this person from Japan has no exposure to hotel industry - what exactly is he going to teach?

But everybody gathered as planned for the workshop in the conference hall sharp at 9 am.

Mr. Masai was introduced to them - a not so impressive personality, nor the English all that good; spoke as if he was first formulating each sentence in Japanese and then translating it into rather clumsy English.

"Good morning! Let's start work. I am told this is a workshop; but I see neither work nor shop. So let's proceed where work is happening. Let's start with the first room on the first floor."

Mr. Masai, followed by the senior management, the participants, the video camera crew tramped out of the conference room and proceeded to the destination.

That happened to be the laundry room of the hotel.

Mr. Masai entered the room and stood at the window, "beautiful view!" he said.

The staff knew it; they need not invite a Japanese consultant to tell them this!

"A room with such a beautiful view is being wasted as a laundry room. Shift the laundry to the basement and convert this into a guest room."

Aa Haal! Now nobody had ever thought about that!

The manager said, "Yes, it can be done."

"Then let's do it," Mr. Masai said.

"Yes sir, I will make a note of this and we will include it in the report on the workshop that will be prepared." Manager

"Excuse me, but there is nothing to note down in this. Let's just do it, just now." Mr. Masai.

"Just now?" Manager

"Yes, decide on a room on the ground floor/basement and shift the stuff out of this room right away. It should take a couple of hours, right?" asked Mr. Masai.

"Yes." Manager.

"Let's come back here just before lunch. By then all this stuff will have got shifted out and the room must be ready with the carpets, furniture etc. and from today you can start earning the few thousand that you charge your customers for a night."

"Ok, Sir." The manager had no option.

The next destination was the pantry. The group entered. At the entrance were two huge sinks full of plates to be washed.

Mr. Masai removed his jacket and started washing the plates.

"Sir, Please, what are you doing?" the manager didn't know what to say and what to do. "Why, I am washing the plates", Mr. Masai.

"But sir, there is staff here to do that." Manager Mr. Masai continued washing, "I think sink is for washing plates, there are stands here to keep the plates and the plates should go into the stands."

All the officials wondered - did they require a consultant to tell them this?

After finishing the job, Mr. Masai asked, "How many plates do you have?"

"Plenty, so that there should never be any shortage." answered the Manager.

Mr. Masai said, "We have a word in Japanese - 'Muda'. Muda means delay, Muda means unnecessary spending. One lesson to be learned in this workshop is to avoid both. If you have plenty of plates, there will be delay in cleaning them up. The first step to correct this situation is to remove all the excess plates."

"Yes, we will say this in the report." Manager.

"No, wasting our time in writing the report is again an instance of 'Muda'. We must pack the extra plates in a box right away and send these to whichever other section of Taj requires these. Throughout the workshop now we will find out where all we find this 'Muda' hidden."

And then at every spot and session, the staff eagerly awaited to find out Muda and learn how to avoid it.

On the last day, Mr. Masai told a story.

"A Japanese and an American, both fond of hunting, met in a jungle. They entered deep jungle and suddenly realized that they had run out of bullets. Just then they heard a lion roaring. Both started running. But the Japanese took a short break to put on his sports shoes.

The American said, "What are you doing? We must first get to the car."

The Japanese responded, "No. I only have to ensure that I remain ahead of you."

All the participants engrossed in listening to the story, realized suddenly that the lion would stop after getting his victim!

"The lesson is: competition in today's world is so fierce, that it is important to stay ahead of other, even by just a couple of steps. And you have such a huge and naturally well endowed country. If you remember to curtail your production expenditure and give the best quality always, you will be miles ahead as compared to so many other countries in the world.", concluded Mr. Masai.

It is never late to learn.....



SEEK A PARTNER, NOT A PROJECT



Jaszen Backer from Calicut, Kerala recently wrote a thought-provoking post about a conversation that she had had with her domestic help.

The conversation with her help goes as follows:

"My son drinks. My daughter-in-law is no good. She isn't able to stop him nor keep a control" my domestic help was complaining to me.

"Only if the woman who comes home to be a wife is good will the husband turn out to be good," she justified. "She has been married to him for 8 years and I wonder what the hell she has been doing all these years of marriage?" She lamented. "What were you doing for 28 years?" I asked her.

"Means?" she questioned.

"Your son has been with you 28 years before marriage and what were you doing then to correct him?" I asked her.

"I am the mother, I have limitations and he won't listen to me. She is a wife she should control him," she said.

"What you couldn't do for your son in 28 years you expect her to do in 8 years?" I asked her.

"Men are like raw mangoes. The wife can be good and let the mango ripen, and if the wife is bad then she will rotten the mango," was her organic explanation.

"Did you tell your daughter-in-law before marriage that your son was a drunkard?" I asked her.

"No, I got him married thinking the wife will fix it all," she told me blatantly.

"So, she can actually sue you for selling her a rotten mango," I couldn't contain my laughter.

Jaszen elaborates it below:

"The Indian society has spent centuries grooming girls to be future good wives, yet failing to produce good husbands who deserve them. This makes girls grow up feeling they have to cater to childish juvenile behaviour in their marriages.

In this patriarchal society we live in, there is a notion that, girls are more mature than boys at any given age. Girls aren't more mature than boys their age mentally. Therefore, wives are not officially teachers, mentors or coaches for their husbands.

Instead of directing all the energy to teach girls how to be 'good wives', 50% of it needs to be directed toward boys. In a similar fashion, some of the energy directed towards teaching boys how to pave their own way should be directed towards girls - an apt balance of gender in parenting.

We, as the next generation of parents, ought to raise all children to be accountable, responsible and well behaved irrespective of gender. And at the time of seeking a marriage alliance, let us look for a partner and not a project!

10 OF THE MOST INTERESTING CUSTOMS AROUND THE WORLD



Switzerland – “Honesty shopping”

There are little honesty shops that allow you to buy your fresh cheese, milk, bread, honey, and butter without anyone there to watch you indulge in the delicious dairy products of the area. In fact, most of the day, no one watches these shops because they are owned by farmers who are out taking care of the animals, so all you do is leave your money behind in a little basket.

Colombia – “Tranquilo”

The flights will likely be cancelled, the buses won't run on a schedule or sometimes at all, and you'll probably show up to school as a teacher and there won't be any class – for two weeks. No importa. Tranquilo. (It's not important, don't worry, chill-out). This prevailing attitude in Colombia creates a constant air of tranquillity because everything will work out, especially with the overwhelming kindness of every Colombian who will go out of their way to help you when you've missed a bus, don't have a plane, or need something to do when you have no work for two weeks.



South Korea – “NO tipping”

If you tip a waiter here, your tip will be snatched quickly by the host with a sharp glare. In South Korea along with many other countries, employees in the food service industry are given fair wages and take pride in their work, and it is insulting to attempt to tip them.

China – “Noodle slurping”

For such a polite Asian culture, slurping seems out of place and rude. The slurping makes the food more enjoyable, the meal more comical and tells your host you loved it. The world would enjoy meals more if we allowed ourselves the polite Chinese custom of slurping (and the childlike delight of noisy, interactive eating).



Japan – “Pushers on the subway”

The Japanese subways are pristine and quiet enough. But just like any other metro system, Japan's subway is crowded during rush hours. But instead of settling for the inefficiency that personal space demands, Japan has “pushers.” They are exactly what they sound like – employees whose sole job during rush hour is to push more people onto the train cars.



Nicaragua - "Pointing with lips"

In Nicaragua, it is common to point with the lips instead of the thumb or index finger like the majority of the world. All starts by puckering up. Once a Nica has their duck face on, they can direct their lips forward or side-to-side to indicate what it is they'd like to point out. The lip point is typically used in conversation to indicate something that is happening nearby.

Greece - "Spitting on the bride at weddings"

Spitting in Greek cultures is a kind of good luck charm that is supposed to help ward off the devil. Today, it has evolved into a more symbolic act where guests mainly forcefully utter "ftou ftou ftou." Greeks do this at other special occasions too, including baptisms in order to acknowledge the beauty and good health of the baby. Spitting can even be done as a superstitious measure to ward off evil during regular conversation.



U.S - "Tipping"

Tipping is rather mandatory at most restaurants in the U.S. In fact, it is expected that patrons leave between 10-20 percent of the bill in tips. Wait staff rely on this gratuity for a living because legal wages for waiters are low. Further, there are rules for tipping bartenders, delivery people and other service personnel.

Denmark - "Hanging out in cemeteries"

Many people might prefer to hang out in parks, but the Danes like to convert their cemeteries into areas for socializing, a rather practical use of space. These cemeteries are well manicured and packed with locals when the weather finally begins to warm up.



Nigeria - "Kneeling or lying prostrate as greeting"

Yoruba is an ethnic group that largely resides in Nigeria. When an adult approaches, Yoruba youths are expected to drop to their knees in greeting. More specifically, women kneel when greeting, and men typically lie flat. These gestures are a sign of respect and deference for the elders of the community. Interestingly, this custom is one that distinguishes Yoruba peoples from other ethnic groups in Nigeria, including the Bini and the Kalabari.



HA HA HA!

1. When I see lovers' names carved in a tree, I don't think it's sweet. I just think it's surprising how many people bring a knife on a date.

2. A man asks a farmer near a field, "Sorry sir, would you mind if I crossed your field instead of going around it? You see, I have to catch the 4:23 train."

The farmer says, "Sure, go right ahead. And if my bull sees you, you'll even catch the 4:11 one."

3. A wife goes to consult a psychiatrist about her husband: "My husband is acting so weird. He drinks his morning coffee and then he goes and eats the mug! He only leaves the handle!"

Psychiatrist: "Yes, that is weird. The handle is the best part."



INSPIRATIONAL QUOTES

“

Unless you try to do something beyond what you have already mastered, you will never grow.

”

“

When you see something beautiful in someone tell them. It only takes seconds to say, but the effects could last a lifetime.

”

“

The problem with the world is that the intelligent people are full of doubts, while the stupid ones are full of confidence.

”



TASTY TREAT IN TEN! SHAHI TUKDA



Prep Time: 6-10 minutes

Cook Time: 6-10 minutes

Serves : 4

Ingredients for Shahi Tukda Recipe

- Bread slices - 8
- Milk - 5 cups
- Ghee for deep-frying
- Dry fruits chopped for garnishing - 2 tablespoons
- Sugar - 1/2 cup
- Silver varq for garnish

Method

Step 1

Trim the crust and cut each bread slice into round shape with a cookie cutter or a katori. Heat pure ghee in a pan and shallow-fry the bread pieces for about a minute, turn over and fry about a minute more or until light brown and crisp. Drain on absorbent paper.

Step 2

Meanwhile, bring milk to boil, reduce heat and simmer for ten minutes, stirring continuously or until the quantity is reduced by half. Add sugar and continue to simmer for five minutes, stirring continuously. Remove from flame and chill it.

Step 3

Place bread pieces on a serving dish, pour chilled milk on top, apply silver varq, and top with dry fruits. Serve chilled.

SNF AND FEI ACTIVITIES

As a homage to our founder Mrs. Shailaja Nair, a Blood Donation Drive was organised across branches through Shailaja Nair Foundation.



FEI-Ahmedabad



FEI-Mumbai/Corporate



FEI-Bangalore



FEI-Hyderabad



FEI-Delhi

Friends/Vendors/Customers

Aashat Shaikh
Aatish Rathod
Ajaykumar Patel
Akshar Nayak
Akshay Walimbe
Akshit Kothari
Aloysius Rodrigues
Amit Bellani
Amit Gupta
Amol Arjun
Amol More
Anita Sadhwani
Ankit Satani
Aruno Vishwakarma
Arun Dhake
Arun Mudaliar
Ashok Chavan
Aum Shah
Baljeetsingh Sathi
Barathchakravarthi Boopathi
Bharat Panchal
Bhupendrasingh Rajput
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Rakesh Singh
Ravindra Nikam
Reema Mistry
Ritesh Chandarkar
Sachin Nawlon
Sachin Padwal
Sachin Pranami
Sagar Patel
Samir Patel
Sandeep Lohumi
Sanjay Vaghela
Santosh More
Sapna Mer
Sashikant Mishra
Shailesh Salunkhe
Sharvil Shah
Sonali Zanwar
Srividya Kanvar
Sudhir Kurlakar
Suhani Parghi
Sujit Yeze
Sunil Ramchandani
Suresh Shah
Vikash Sharma
Vinayak Hariyan
Vinod
Vishal Patel
Vishal Shelke



We extend our heartfelt
thanks to all the donors
for donating at the blood
donation drive organized

by Shailaja Nair

Foundation. Its success
shows the value the
donors hold towards
sustaining life. We also

extend our sincere thanks

to all those who had

come with the noble

thought but couldn't do
so, due to certain reasons.

Your support and kind
intent means a lot to us.

-FEI Family

FEI Family members

Abhijeet Nair
Akshay Myakal
Anjani Kumar
Ashwini Kumar Rai
Avneesh Rai
Awdhut Pawale
Balaji Mudaliar
Balraj Sethi
Chandani Dixit
Deepak Bhavsar
Dr. Sonali Nair
Ganesh Dhokane
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Subhash Chandar
V Mahesha
Vikas Rajput
Vinay Yadav
Vishwambhar Morye

GANPATI BAPPA MORAYA!!! - FEI cha Maharaja honoured us by paying visit to our Mumbai and Ahmedabad Office on the 13th of September.



FEI Mumbai cha Maharaja





FEI Ahmedabad cha Maharaja





The 12th Annual General Meeting was held on 19th September 2018.



FEI had a stall at the **62nd AGM** of the **Indo-German Chambers of Commerce** held on 20th September 2018 at Trident Hotel, Mumbai. The Chief guest was **Ms. Monika Gattirs** (Federal Govt. Commissioner for Culture and Media, Germany) along with German Ambassador to India Dr. Martin Ney.





Birthday boy

Mr. Sachin Naik

Dear Sachin, you share your birthday with **Jacques Kallis**, regarded as one of the greatest cricketers of all time. Kallis is the fourth player and first South African to score 13,000 Test runs.

Someone who is always there for us, has a helpful nature and is a trouble shooter! - **Sattwik Sahoo**

Friendly in nature, smart in work & easily fits into any department. In short he is an all-rounder. - **Navanath Narawade**

It is a pleasure to work with him, very hard working. - **Renu Gurdasani**

A very trustworthy employee. We need more people like him - **Lahu Mulay**

A team player who is dedicated and street smart. Totally dependable at all times. I am sure this is only the start of his growth story. Happy Birthday, Sachin and wish you all the very best. - **Abhijeet Nair**

BIRTHDAY BOYS/GIRLS

Mallikarjuna A. N.	Bangalore	01st
Arnab Majumder	Kolkata	03rd
Sandeep Sawool	Mumbai	04th
Om Prakash	Delhi	04th
Dhruv Patel	Hazira	04th
Mansi Jani	Ahmedabad	05th
Dayanand Shewale	Mumbai	05th
Sukanya Mudaliar	Ahmedabad	05th
Baban Shinde	Mumbai	06th
Sachin Kokane	Mumbai	07th
Vivek Sane	Mumbai	08th
Pranav C. P.	Kochi	10th
Vijay Talawadkar	Mumbai	11th
Jagdish Maurya	Mumbai	12th
Vaibhav Malap	Mumbai	12th
Manoj Nikam	Corporate	15th
Sachin Naik	Mumbai	16th
Devkanth Pondhe	Bangalore	21st
Santosh Tayde	Ahmedabad	23rd
Anubhav Pandey	Mundra	23rd
Rasik Vaghela	Ahmedabad	23rd
Ashok Shinde	Mumbai	26th
Jayshree Barot	Intl Division	27th
Subhash Chander	Delhi	27th

THEY TIED THE KNOT

Vinod Pal	Delhi	02nd
Imran Khan	Kolkata	02nd
Guranagouda C.	Bangalore	23rd
Smita Pillai	Corporate	24th
Dipak Bhavsar	Ahmedabad	26th
K B Radhakrishnan	Chennai	28th
Abhijeet Nair	Corporate	31st
Vidhi Nair	Corporate	31st

NEW JOINEE

K. Jeganathan	Chennai
Nehil Gosalia	Corporate
Libu Babuji Varghese	Delhi
Smita Nair	Mumbai

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